



Terms and Conditions for Driving Lessons

(Updated 3rd July 2020)

During this period of COVID-19 restrictions many guidelines have been issued by the Driver and Vehicle Standards Agency and the National Association for Strategic Planning (representing the 3 main driving instructor organisations, the DIA, the MSA and the ADINJC).

Drivetime will conduct driving lessons based on the following terms and conditions until further notice. I will update these as and when necessary if new guidelines are issued.

1. On the day before your lesson I will contact you to determine your general health and well-being. If you have been showing any symptoms linked to COVID-19 (a persistent cough, a temperature above 37.8°C, or a loss of taste and smell) please inform me at this stage. You will also be asked to confirm that you have had no contact with someone showing the symptoms of COVID-19 in the last 14 days. If your reply to either of these questions is yes, your lesson will be rescheduled and there will be no penalty charge for the rebooking.
2. I shall also contact you on the day of the lesson before arriving to your pick-up point to check that the above is still true. Again, if either of your answers to the above two questions is yes, then, your lesson will be rescheduled and there will be no penalty charge for the cancellation.
3. If I arrive at your pick-up point and you are clearly displaying symptoms of COVID-19 then the lesson will be not go ahead and you will be charged for it. If during the lesson, you start to show symptoms of COVID-19 then the lesson will be terminated.
4. Make sure you wear clothing that is suitable and covers as much of your body as possible, including arms (long sleeve tops) and legs (no shorts or skirts).
5. Before each lesson, the vehicle will be fully sanitised with disinfectant. This will include all touchable surfaces (steering wheel, gear stick, seat adjusters, seatbelt, indicator stalks, etc.) as well as the driver's seat.
6. Allow for slight variations in the starting time of your lesson. I have increased the gap between driving lessons to allow for travel time and sanitizing time. The car will need to be sanitized when the previous pupil's lesson has finished so that I can drive the car to your pick-up point, and then the car will need to be sanitised again before you enter the vehicle.
7. Before you come out to your lesson please wash your hands for at least 20 seconds as per the government guidelines. Please also wear a face covering and disposable gloves. If you do not have a face covering or gloves, then I will provide you with a set but ONLY on your first lesson. Thereafter please provide your own PPE. At this point, the wearing of gloves is optional but that may change.

8. When I arrive for the lesson, I will park near your pick-up point and begin the process of sanitizing the vehicle. I will message you to come out and we will initially meet outside the car (weather permitting), to discuss the lesson plan. Social distancing is to be maintained outside of the vehicle.
9. If you wear glasses then I advise that you treat your glasses before putting on your mask to reduce the chances of the glasses becoming misty/foggy. The best method that I have found is to rub dry soap onto the lenses (front and back) and to rub the residue off using a cloth. If your glasses are getting misty while driving, inform me IMMEDIATELY and we can pull over when it's safe to clean them again.
10. To reduce the chances of COVID-19 transmission, the windows shall remain open to improve air circulation within the car. Face to face communication is to be minimised as per government guidelines. Avoid touching your face during the lesson. If during the course of the lesson I need to take physical action by either reaching for the steering wheel or other hand control, then we may need to stop the car on the side of the road and re-establish the hygiene protocols of COVID-19.

Please be reassured that I will apply points 1 and 2 above to myself as your instructor. If I have been displaying symptoms of COVID-19 or have been in contact with anyone recently who has had COVID-19, then I will cancel your booked driving lesson and reschedule it.

As stated in previous communications with you, we CANNOT be complacent with regards to COVID-19. This has been highlighted by recent events with the reintroduction of lockdown in Leicester and by the continuous new infections and deaths reported by the Department of Health and Social Care. PLEASE FOLLOW ALL GOVERNMENT GUIDELINES.

The terms and conditions show that every effort has been made to minimise the risk of COVID-19 infection during driving lessons. Therefore, I would also like you to accept that you will be taking driving lessons knowing the risks involved and that you will not hold DRIVETIME responsible should you contract COVID-19.